

Visceral Synergy New Patient Letter (adult)

Ron Mariotti, ND, BI-D
Naturopathic Physician

Dear New VM/CST Patient,

Welcome to Visceral Synergy, your partner in personalized natural health care! I am dedicated to bringing you the very best in natural medicine choices and am looking forward to helping you attain your health goals.

This letter will provide you with all the information you need for setting up an appointment with Dr. Mariotti. **Please read the entire letter. There is important information throughout.**

After you have secured your first office visit with me the next step is to go to the **“Patient Information and Forms”** page on my visceralsynergy.com website where you will find the following forms that will need to be downloaded and completely filled out: **Intake form and Consent form.**

These forms need to be filled out completely prior to your consultation. I ask that you do this well in advance since some questions require information for which you may need some time to research the answers. This information will help guide me in selecting the appropriate care and guidance that is in your best interest.

Please take your time and fill this out in detail. **On the day of your appointment, please bring your completed forms and arrive promptly.** Your punctuality helps me to be on time with all of my patients.

My financial policy is simple:

- **In order to schedule and secure an initial appointment** you will need to pre-pay \$165 toward your first visit. The total fee for an initial assessment is \$265.00 and will last for approximately 2 hours. If you would like to reschedule to a different day you will need to notify me 4 days prior to your confirmed appointment date. If you need to cancel your appointment and would like a refund, you will need to cancel this appointment at least 4 days in advance. You will be given a refund of \$140 (the pre-payment minus a \$25 processing fee). Failure to change or cancel 4 days in advance results in a forfeiture of the full \$165.00, which will be used to cover the “missed appointment fee”.
- **An initial assessment is \$265.00** and will last for approximately 1 to 1½ hour. This will include a full treatment.
- **Follow up VM/CST office visits** will be \$165.00 and typically last from 20-30 minutes.
- **A series of sessions (6) is \$825.** If we determine that you will need a series of sessions you may, if you so choose, purchase this for \$825 (a series of 6 sessions) after the first office visit. This must be paid for in advance and cannot be paid for over time. When purchasing a series the price of the session averages out to be \$137.50 per session with an overall savings of \$165.00 over the course of the 6 sessions. This is purchased in advance and if you request a refund in writing the number of sessions you have used will be subtracted from the total price of the package at a rate of \$165.00.
- **I accept cash, personal checks, Mastercard and Visa, or Amex on my online store.** I ask that you pay my fees at the time of service.

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- **I do not bill insurance plans;** however, I will provide you with the appropriate form for you to submit to your insurance company. Reimbursement will vary depending on your benefit package and it is up to you to check that out with your insurance company prior to your appointment. I do not get involved in insurance reimbursement conflicts.
- **After your initial office visit, if you need to cancel your appointment,** I ask that you call 48 hours in advance so that I may offer your time slot to another patient. Failure to cancel in 48 hours will result in a \$90 charge. The only exception is in the case of emergencies or sickness.
- **Failure to show up for your appointment** will result in a “no show” fee of \$165.00.
- **If you need to cancel an appointment** you will need to do so via email. Leaving a phone message or text message will not be sufficient. Failure to cancel an appointment via email may result in being charged for a missed appointment fee regardless of how far in advance the appointment is canceled. With email we will have documentation of the cancellation and there will be no confusion.

The following is a breakdown of what you might expect from my services:

- **I do not provide reminder calls for scheduled appointments.** If you miss your appointment you will be charged the “missed appointment fee”.
- **Please understand that your issues relating to visceral or cranial restrictions might be part of a larger issue encompassing other biochemical issues.** If you would like to discuss other treatments such as nutrition, lifestyle as well as other treatment options I ask that you schedule a separate office visit for this.
- If you have small children please do not bring them to the appointment.
- **Please bring a pair of loose fitting gym shorts or loose sweat pants and a comfortable T-shirt to change into for your session.**
- **Please do not apply any lotion to your abdomen the morning of your appointment.**

Please be aware that if you do not arrive to your appointment with your intake form completely filled out your appointment will be rescheduled and the \$165 pre-paid fee will be used for the “missed appointment”. As the intake form is 10 pages long please do not wait until the day of the session to fill this out.

You can reach me or leave a message at 206-524-4010 or you can email me, which is a better means of communication for me.

I am pleased that you have chosen Visceral Synergy to be your natural health care partner, and look forward to seeing you at your appointment.

With healthy regards,

Ron Mariotti, ND, BI-D

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